

Starting from March 1st, 2024, we have transitioned to a mixed billing practice.

We will continue to offer bulk billing for standard and extended consultations to the following patient categories:

- 1. Children under the age of 16**
- 2. Holders of Centrelink Concession and Pension cards**
- 3. Holders of Department of Veteran Affairs cards**

Furthermore, we will continue to bulk-bill.

- Mental Health Plan**
- EPC (Enhanced Primary Care) plans/ Care plans**
- Health Assessments.**
- Patients who are requested to return for follow-up appointments to discuss their test results.**
- Any Vaccination (provided there are no additional medical matters discussed)**

For those who have registered their account details with Medicare, we have the capability to directly submit your claims to Medicare, ensuring swift reimbursement to your account. Our Tyro system facilitates the billing process, enabling us to charge your account and subsequently receive Medicare rebates as promptly as possible. Please note that for all telehealth consultations, patients will need to personally submit claims for rebates. Our friendly staff will be happy to provide you with more information on this process.

We kindly request payment at the time of consultation for all our private patients. We accept payment in the form of cash and Eftpos, including major credit cards such as Visa and MasterCard. If your medical needs require more time or involve complex issues, we recommend scheduling a double appointment. For all other patients, a standard consultation will be billed at \$81.40, with a Medicare rebate of \$41.40, resulting in an out-of-pocket cost of \$40.